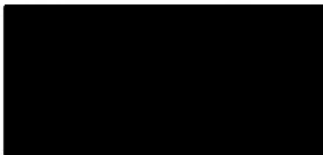


23 August 2021



Dear 

Thank you for your letter dated the 17 August the contents of which have been noted.

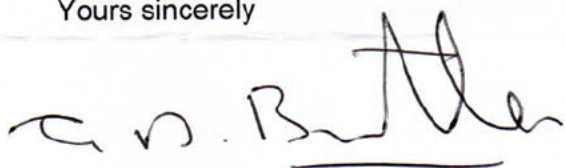
We accept that the best option for both parties would be to come to an agreement financially in order that you may obtain your windows elsewhere and that you will arrange to have our windows, once removed, delivered to the rear of our premises.

I would like to clarify at this juncture that we do in fact install Sash Windows by Roseview, but these are purchased through our third party supplier and I agree that they are a very good product. We have found however, that their delivery lead time, as with many other suppliers in the building industry is variable and has certainly been heightened in the last eighteen months.

With regard to our invoice for £3199.20, we feel this is fully justified as Denis works for Ultralux on building works as part of our construction team. In the given circumstances we are prepared to offer in full and final settlement £12,650 less the invoice for the building works in the sum of £3199.20, giving a refund of £9450.80 which can be made on receipt of your written acceptance of this and your confirmation that our windows will be returned to us.

I look forward to resolving these outstanding issues as amicably as possible

Yours sincerely



A.D. Butler

ULTRALUX WINDOW SYSTEMS LTD

E & O.E